



Red Hat
Open Innovation Labs

Delivering Software that matters

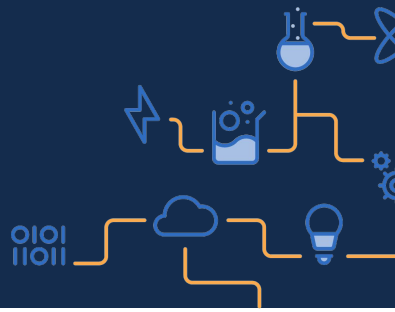
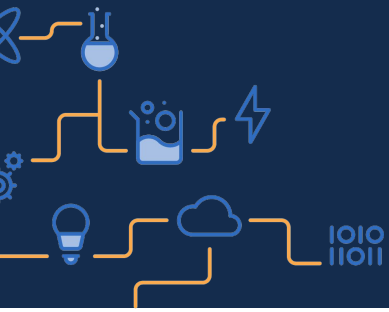
The secret of high performing teams

Chris Baynham-Hughes
Open Innovation Labs (EMEA)

Olga Segeda
Engagement Lead

'All Frameworks are wrong... but some are useful'

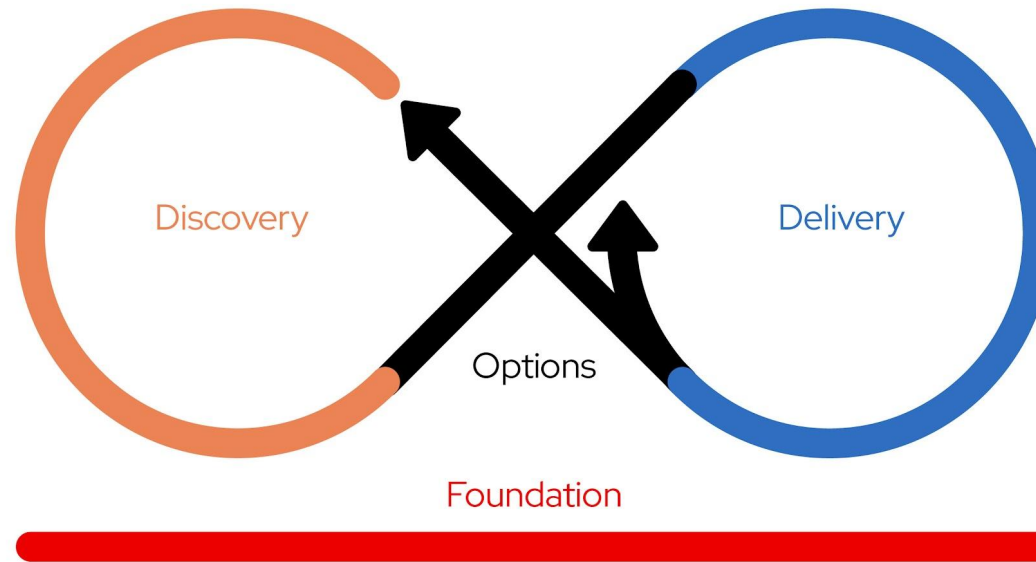
Paraphrase of Charles Box's thoughts on statistical models



Our method

Discovery

Gain an understanding of product needs, and revisit lessons learned. Here's where your teams can see the key motivations behind what they are building.



Delivery

Put your ideas to the test, with iterative processes that are designed to see which ideas work and which do not. Measure the impact, and figure out what comes next.

Options

If the outer loops are the 'what', this inner section is the 'how'. Here is where you determine what is possible for your teams, and what you need to achieve desired outcomes.

Foundation

This layer is where technical engineering practices meet collaborative activities to support your journey through the Mobius Loop. It's here that Red Hat shows its experience with turning open culture into real business results.

THE OPEN ORGANISATION IN ACTION

START WITH WHY

EXTERNAL RECOMMENDATION

Don't share until it is completed and published

Seek members that reinforce the status quo

Power is derived from silos and fiefdoms

Leaders know best

Everyone must follow 'the plan' to succeed

OPEN ORGANIZATION CHARACTERISTICS



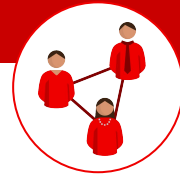
Transparency

Share what we are doing, why, and invite participation



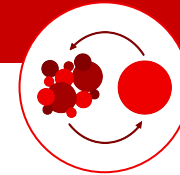
Inclusivity

Actively seek input and feedback from a broad set of viewpoints, to eliminate blind spots and better understand human needs



Collaboration

Power is derived from teaming and networks that span beyond across multiple work functions or business units



Community

Great ideas emerge from engaged communities of passionate users



Adaptability

Design for change, and adapt continuously throughout the process



OPEN PRACTICE LIBRARY



How might
we...

HMW... improve
psychological safety
in the team?

HMW... gain
insight to improve
decision making?

HMW...
improve
collaboration?

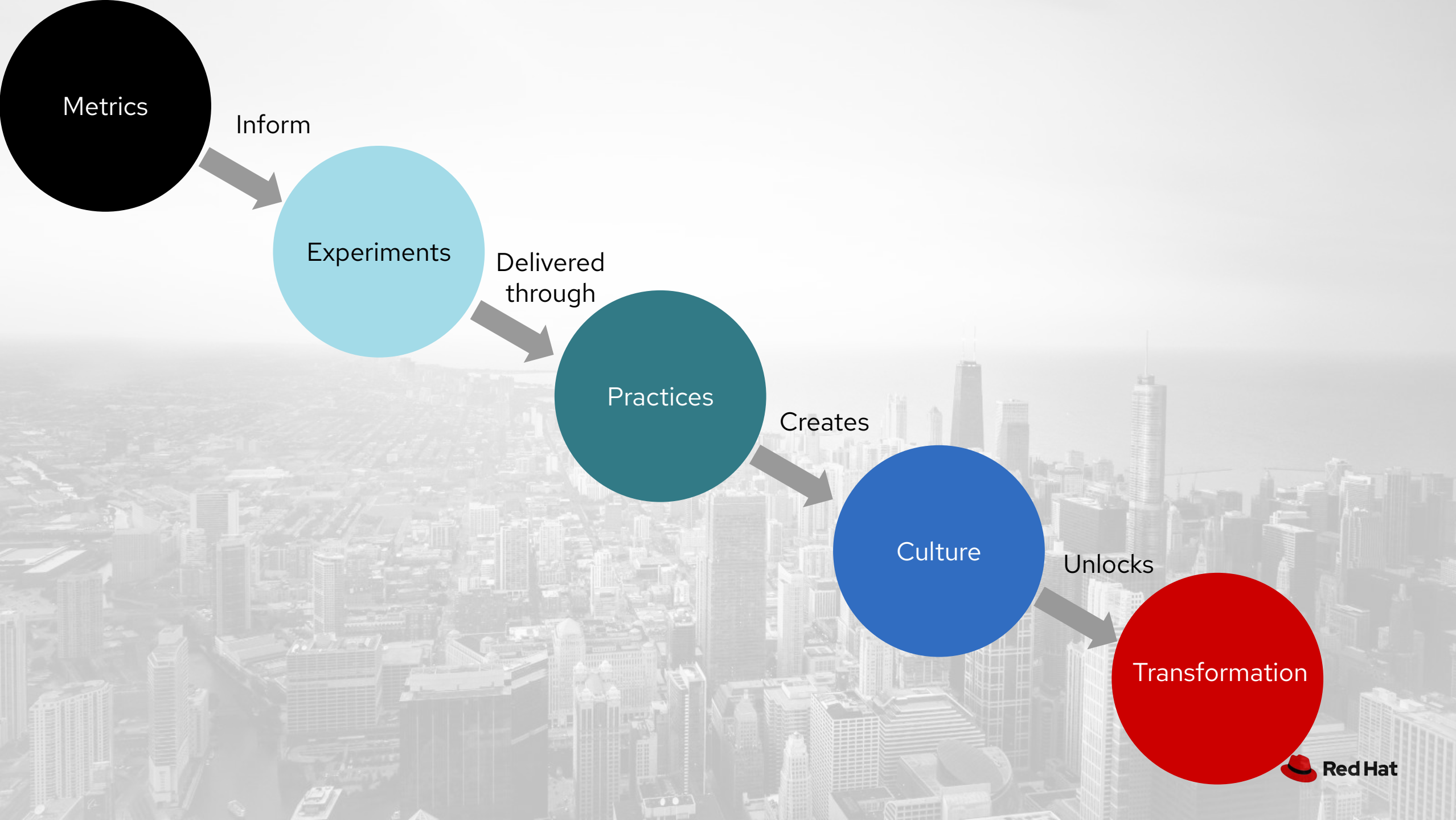


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Questions from the floor

Any Questions?





Accelerating time to value



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How can our teams get started?

Platform as a product workshop

A 3 hour interactive workshop with your team to understand the concepts, challenges, benefits and changes required for your organization to treat the platform as a product. Walk away with an actionable backlog of next steps to move your team forward.

Accelerating time to value



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How can our teams get started?

Path to Production workshop

A full day interactive workshop with your team to establish a shared understanding of the change you're trying to make, why and what success looks like. You'll walk away with a process map exposing what it takes to get from idea to production, along with clear prioritised focus area and the means to communicate the impact to your stakeholders





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Thank you

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.



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